



Household Kids Warranty Matrix:

Department	Bath
Class	Towel
Sub Class	Towels
Products Covered	All bath towels, ponchos and bath robes
Warranty Period	1 year
What is Covered?	1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Interiors
Class	Lighting
Sub Class	Table, Floor, Ceiling and wall lamps
Products Covered	All Table, Floor, Ceiling and Wall Lamps and Others
Warranty Period	1 year
What is Covered?	Any functional failure if the lighting is not working.

Department	Interiors
Class	Floor Covering
Sub Class	Rugs, Dhurries, Door Mats, Others
Products Covered	Hand Knotted, Tufted, Shaggy, Flat woven Rugs
Warranty Period	1 year
What is Covered?	Manufacturing defects

Department	Interiors
Class	Gallery
Sub Class	Mirrors
Products Covered	All wall and table mirror.
Warranty Period	1 year
What is Covered?	1. Poor visibility 2. Glue issue

Department	Interiors
Class	Gallery
Sub Class	Clocks
Products Covered	Wall, Table, Alarm in Analogue and Digital
Warranty Period	1 year
What is Covered?	1. Functional use 2. Slow movement - time variation

Department	Soft Furnishing
Class	Comforters
Sub Class	Comforter Sets
Products Covered	All printed and dyed comforter sets and duvet cover sets
Warranty Period	1 year
What is Covered?	1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Soft Furnishing
Class	Comforters
Sub Class	Duvets, Mattress Toppers, Protectors and Pillows
Products Covered	All Duvets and Pillows
Warranty Period	1 year
What is Covered?	1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Soft Furnishing
Class	Bed sheets
Sub Class	Fitted Sheet, Flat sheets, Pillowcases
Products Covered	All core solid bedsheet ranges
Warranty Period	1 Year
What is Covered?	1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Other Household
Class	Other Household
Sub Class	Other Household
Products Covered	Chair, Table, Book cases, Stool and Desk
Warranty Period	1 year
What is Covered?	Frame or panel Table top Chair frame Chair Fabric/leather

Department	Other Household
Class	Other Household
Sub Class	Other Household
Products Covered	Soft Toys
Warranty Period	1 year
What is Covered?	1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Furniture Kids Warranty Matrix:

Category	Kidit Bed
Components Covered	Bed
Warranty Period	10 years
What is covered?	<ol style="list-style-type: none"> 1. Bed base 2. Wooden frames 3. Panels and slats in bed base

Category	Kidit Other Furniture
Components Covered	Guard Rail, Bench Footboard, Sailor Shelf Footboard, Toybox Footboard
Warranty Period	2 years
What is covered?	<ol style="list-style-type: none"> 1. Damage 2. Frames 3. Panels

Category	Kidit Household
Components Covered	Headboard Cover, Bench Cushion Cover, Headboard Foam Insert, Bench Foam Inserts, Kidit Magnets
Warranty Period	1 year
What is covered?	<ol style="list-style-type: none"> 1. Covers 2. Seat & Back cushions 3. Seam Slippage 4. Fraying

Category	Kids Beds
Components Covered	Kids Beds
Warranty Period	2 years
What is covered?	<ol style="list-style-type: none"> 1. Bed base 2. Wooden frames 3. Panels and slats in bed base

Category	Kids Wardrobes/Chests/Bookcases/Desks/Dressers/Nightstands
Components Covered	Frame, Doors, Sliding Doors, Hinges, Runners, Feet, Shelves, Hanging Rail
Warranty Period	2 years
What is covered?	<ol style="list-style-type: none"> 1. Frame Panels 2. Door panels 3. Cloths rails 4, Sliding door mechanism 5. Drawer gliders 6. Shelves 7. Hinges

Category	Kids Chairs
Components Covered	Chair Frame, Frame or Panel, Chair Fabric
Warranty Period	2 Years
What is covered?	<ol style="list-style-type: none"> 1. Frames 2. Panels 3. Seat 4. Back cushion

Category	Kids Mirrors
Components Covered	Frame
Warranty Period	2 years
What is covered?	<ol style="list-style-type: none"> 1. Frames 2. Panels

Category	Cots Mattress
Components Covered	Foam Mattress / Spring Mattress
Warranty Period	3 Years for Foam Mattress & 5 Years for Spring Mattress
What is covered?	<ol style="list-style-type: none"> 1) Spring in spring mattress 2) Foam Core in foam mattress 3) Latex Core in latex mattress

Category	Kids Mattress
Components Covered	Foam Mattress / Spring Mattress
Warranty Period	5 Years for Foam Mattress & 10 Years for Spring Mattress
What is covered?	1) Spring in spring mattress 2) Foam Core in foam mattress 3) Latex Core in latex mattress

Furniture Warranty Matrix:

Category	Overall Upholstery Leather & Fabric
Warranty Period	2 years
Components Covered	<p>Frame Recliner Mechanism Springs Cushions Foam Fabric/Leather</p>
What is covered?	<p>Domestic use only & covers manufacturing defects in: -Frames -Seat and back cushions -Recliner mechanism (as applicable) -Seat spring system -Seat cushion core</p> <p>Fraying and dye transfers are covered in upholstery fabric Dye transfers are covered in upholstery leather</p>

Category	<p>Upholstery Collections - Signature, Kingston, Geneva Braxton, Melody, Steve Esquirio, Helen, Gale Ascot, York, Emily Smith, Ripoli, Casablanca Arabesque, Offbeat, Morgan Cario, Zeba, Elizabeth Cannes, Sperry, Cameo, Eterno</p>
Warranty Period	5 years
Components Covered	<p>Frame Recliner Mechanism Springs Cushions Foam Fabric/Leather</p>
What is covered?	<p>Domestic use only & covers manufacturing defects in: -Frames -Seat and back cushions -Recliner mechanism (as applicable) -Seat spring system -Seat cushion core</p> <p>Fraying and dye transfers are covered in upholstery fabric Dye transfers are covered in upholstery leather</p>

Category	Mattress
Warranty Period	Chevron – 5 years Comfort Orthopedic – 6 years Deluxe Support / Deluxe Relax / Deluxe Royal -10 Years Palace Visco / Palace Gel / Palace HR - 15 Years Opulent Visco - 25 Years.
Components Covered	1) Core spring 2) Core foam
What is covered?	1) Springs exposed from the surface 2) Springs felt from the surface causing discomfort 3) Sagging of mattress on the center and sides

Category	Beds
Warranty Period	2 Years
Components Covered	Bed bases, Wooden frames LED lighting Panels & Slats in slatted bed bases Electric motor operated bed bases (5 Yrs)
What is covered?	Manufacturing defects in: - Bed bases, Wooden frames -Panels & Slats in slatted bed bases -LED lighting -Electric motor operated bed bases (5 Yrs)

Category	Wardrobes/Chests (Excluding Infinity Wardrobe)
Warranty Period	2 Years
Components Covered	Frame Doors Sliding Door Hinges Runners Feet Shelves Hanging Rail
What is covered?	Domestic use only & covers manufacturing defects in: -Frame Panels -Door Panels -Hinges -Sliding door mechanism -Drawer gliders -Clothes rails -Shelves

Category	Infinity Wardrobe Collection
Warranty Period	5 years
Components Covered	Frame Doors Sliding Door Hinges Runners Feet Shelves Hanging Rail
What is covered?	Domestic use only & covers manufacturing defects in: -Frame Panels -Door Panels -Hinges -Sliding door mechanism -Drawer gliders -Clothes rails -Shelves

Category	Dining Table & Chair, Coffee Table / End Table (Except Blend Collection)
Warranty Period	2 years
Components Covered	Frame or Panel Table Top Chair Frame Chair Fabric / Leather
What is covered?	Domestic use only & covers manufacturing defects in: -Table Top -Frames -Panels -Seat and Back cushions in chairs

Category	Blend Collection - Dining Table & Chair, Coffee / End Table.
Warranty Period	5 years
Components Covered	Frame or Panel Table Top Chair Frame Chair Fabric / Leather
What is covered?	Domestic use only & covers manufacturing defects in: -Table Top -Frames -Panels -Seat and Back cushions in chairs

Category	Console & Mirror
Warranty Period	2 years
Components Covered	Frame Table Top Drawers Runners
What is covered?	Domestic use only & covers manufacturing defects in: -Table Top -Frames -Drawers -Runners

Household Warranty Matrix:

Department	Interiors
Class	Lighting
Sub Class	Table, Floor, Ceiling and wall lamps,
Products Covered	All Table, Floor, Ceiling and Wall Lamps
Warranty Period	1 year
What is Covered?	Any functional failure if the lighting is not working.

Department	Interiors
Class	Lighting
Sub Class	Others
Products Covered	LED Bulbs
Warranty Period	1 year
What is Covered?	Functionality

Department	Interiors
Class	Floor Covering
Sub Class	Rugs, Floor Covering-Others
Products Covered	Hand Knotted, Tufted, Shaggy, Flat woven Rugs; Rug grippers
Warranty Period	1 year
What is Covered?	Manufacturing defects

Department	Interiors
Class	Gallery
Sub Class	Mirrors; Picture Frames
Products Covered	Wall and Floor Mirrors
Warranty Period	1 year
What is Covered?	1. Poor visibility 2. Glue issue

Department	Interiors
Class	Gallery
Sub Class	Clocks
Products Covered	Wall, Table, Alarm, and Floor Clocks in Analogue and Digital
Warranty Period	1 year
What is Covered?	1. Functional use 2. Slow movement - time variation

Department	Gifts
Class	Gift Major
Sub Class	Gift Major
Products Covered	Humidifiers
Warranty Period	1 year
What is Covered?	1. Functionality 2. Spare Parts not working

Department	Table top
Class	Crockery
Sub Class	Single crockery, Dinner sets, Tea sets, Mugs
Products Covered	All Microwave Safe Crockery Products
Warranty Period	1 year
What is Covered?	1. Leakage 2. Manufacturing defects

Department	Table top
Class	Cutlery
Sub Class	Premium Cutlery sets
Products Covered	All ranges of 100% stainless steel cutlery
Warranty Period	5yrs
What is Covered?	1. Breakage 2. Bending

Department	Kitchen
Class	Kitchen utensils
Sub Class	Vacuum flasks
Products Covered	Extra Vacuum Flask
Warranty Period	5yrs
What is Covered?	1. Functional use

Department	Kitchen
Class	Kitchen Gadgets
Sub Class	Kitchen tools
Products Covered	Premium Kitchen Tools
Warranty Period	3yrs
What is Covered?	1. Breakage 2. Bending

Department	Kitchen
Class	Pots and pans
Sub Class	Pots and pans
Products Covered	Basic Pans: Set of 2 Fry Pan, Vason Range
Warranty Period	1yr
What is Covered?	1. Stickiness property for non-stick

Department	Kitchen
Class	Pots and pans
Sub Class	Pots and pans
Products Covered	Incense Pots and Pans
Warranty Period	3yrs
What is Covered?	1. Stickiness property for non-stick

Department	Kitchen
Class	Pots and pans
Sub Class	Pots and pans
Products Covered	Illa, Spark and Redstone Pan Ranges
Warranty Period	5yrs
What is Covered?	1. Stickiness property for non-stick

Department	Kitchen
Class	Kitchen Gadgets
Sub Class	Electrical Appliance
Products Covered	Homecentre Appliance
Warranty Period	1 year
What is Covered?	<ol style="list-style-type: none"> 1. Functionality 2. Spare Parts not working 3. Safety issue

Department	Kitchen
Class	Kitchen Gadgets
Sub Class	Kitchen Knives
Products Covered	Kitchen Knives
Warranty Period	1 year
What is Covered?	<ol style="list-style-type: none"> 1. Breakage 2. Bending

Department	Kitchen
Class	Pots and pans
Sub Class	Bakeware
Products Covered	Pyrex Glass Bakeware
Warranty Period	10 Years Guarantee
What is Covered?	1. Performance / functionality

Department	Garden / Wicker/ Outdoor
Class	Fountains
Sub Class	Fountains
Products Covered	Fountain, Motor
Warranty Period	1 year
What is Covered?	1. Functional failure like motor not pumping the water

Department	Soft Furnishing
Class	Comforters
Sub Class	Comforter Sets
Products Covered	All printed and dyed comforter sets and duvet cover sets
Warranty Period	1 year
What is Covered?	<ol style="list-style-type: none"> 1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Soft Furnishing
Class	Comforters
Sub Class	Duvets, Mattress Toppers, Protectors and Pillows
Products Covered	All Duvets and Pillows
Warranty Period	1 year
What is Covered?	<ol style="list-style-type: none"> 1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Soft Furnishing
Class	Bed sheets
Sub Class	Fitted Sheet, Flat sheets, Pillowcases
Products Covered	All Bedding sheets
Warranty Period	1 Year
What is Covered?	<ol style="list-style-type: none"> 1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Bath
Class	Towel
Sub Class	Towels
Products Covered	All Terry Towels
Warranty Period	1 year
What is Covered?	<ol style="list-style-type: none"> 1. Color Bleeding 2. Dimensional change more than 5 % 3. Poor rubbing fastness 4. Broken seaming

Department	Laundry
Class	Ironing Boards
Sub Class	Ironing Boards
Products Covered	All components except cover
Warranty Period	1 year
What is Covered?	1. Manufacturing defect for stability

Department	Interiors
Class	Wall Covering
Sub Class	Wall Covering
Products Covered	wall décor
Warranty Period	1 year
What is Covered?	Manufacturing defects

Department	Interiors
Class	Gallery
Sub Class	Picture frames
Products Covered	NA
Warranty Period	1 year
What is Covered?	Manufacturing defects